



Inglewood Herald

From the Desk of the Administrator

We are coming to year end and our heads are still spinning! Can you imagine a full year has whipped by and we don't recall blinking?!

So many great activities have been put into place for our Residents and in saying this I'm hoping our families and visitors feel the same way. We gained a new Director of Care (Pamela) and Associate Director of Care (Tone) and new Maintenance Manager (Ian), plus a new Administrator (me).

We started with building up some of the capital purchases such as the mattress replacement and Resident room flooring replacement programs; reorganized the leisure services programs to expand to seven (7) days per week; took many bus trips, walking trips, Gentlemen's and Ladies' Breakfast Clubs, Dinner Clubs, music therapy enhancement over the meal times, expanded the monthly newsletter, communications enhancement with greater number of bulletin boards. We had two wonderful outside student workers and fabulous garden havens for all to enjoy thanks to both our students and our Master Gardeners and all the volunteers helping to make Inglewood a wonderful and

calm oasis! Last week we had a wonderful annual Strategic Planning session with all stakeholders involved - thank you all who participated for your feedback. We have been working madly on our accreditation preparations for the Qmentum evaluation scheduled for January 27-29, 2010; and so many more activities keeping us busy.

I would like to take this opportunity to say *Best of the Christmas Season* and to thank the Owners for their diligence, the Family Advisory Committee and Resident Council who work very hard at helping us to make Inglewood a great place to live and work, to the management team who always have Inglewood's best interest at heart, to the staff who help provide the tone and spirit of the place and to all of our Residents for their input and keeping us on our toes!

Have a wonderful, safe and happy holiday season!

- Margo Lupien, Administrator

Inglewood's Annual Christmas Bazaar

Join us in celebrating the most wonderful time of the year!!
Our Christmas Bazaar this year will be held on:

**Thursday, December 3rd
2 p.m. to 4 p.m.**

Residents, family members, staff and volunteers are all invited to participate in this holiday event that guarantees to get you in the holiday mood.

Silent Auction.... Come make a bid and

take home a wonderful treasure.

Bottle Drive... Play this game and win a prize - it could be anything from a bottle of fine wine to a delicious spread or jam.

Artisan Jewelry Sale... Great gift ideas for the lovely ladies in your life.

Gift walk....walk the squares to win a gift.

Christmas Tea and Goodies...

Door Prizes...

All proceeds from this event support our Resident Council.

Give a gift to someone in need

The holiday season can be a very difficult time for some of residents of Inglewood, as some of them do not have family or visitors. Some of them also have very limited income.

We are putting together a list of residents who do not have visitors and need personal items (from socks and sweaters to more personal items like stuffed toys, books, etc). If you are interested in donating a gift to our gift drive, please contact Michelle Fleming, Coordinator of Social Services for gift suggestions at 604-913-4707 or email mfleming@inglewoodcarecentre.com Gifts will be delivered by members of the Family Advisory Committee during the holidays.

Holiday Open House Parties

We do hope that you'll join us for the holiday Open House is your family member's home area. These evening events will feature h'orderves, entertainment and mingling in the Lounge.

TERRACES: Thursday, December 10th

LODGE: Tuesday, December 15th

MANOR: Thursday, December 17th.

Time is 6:30 - 8:30 p.m.

If you plan to attend, please RSVP to Jan (604-913-4704) or Ron (604-913-4732).

We look forward to seeing you there!

Celebration Team at Inglewood

For some residents and families, it is difficult to be on the receiving end of good care and kindness from our staff, and not be in a position to give something back. Throughout the years, our families have rewarded our employees with kind words, flowers, cards of thanks, boxes of chocolates, mandarins or treats...something that can be shared among the staff at the nurses stations or lunch rooms. For this, we are all grateful.

However, Inglewood has a policy that individual staff members are not to receive gifts, as this would compromise their professionalism, and may promote favoritism. With the creation of the Celebration Team, the opportunity made it possible to allow donations, and thereby, show appreciation for the employees. This concept provided a way for members of our community, family, residents, and owners to contribute financially to the celebration of staff members. To this end, an Inglewood Staff Celebration Team Bank Account was set up to accept donations. The

Celebration Team did fundraising to support their plans. We held monthly 50/50 draws, raffle baskets, garage sales, and silent auction items. These funds afforded the opportunity to thank our staff for all they do to make life more enjoyable for our residents, family, and visitors. The Celebration Team was created in 1999 and was comprised of employees from all positions, roles, and departments. Over the years, the Celebration Team has planned and provided many events such as annual BBQs in the summer, December holiday socials with gifts, Spring/Easter chocolates, good-bye parties for staff or management, get-well cards, flowers, and items requested by employees such as a toaster oven, a kettle, or microwave for the staff rooms. For those new to our community, the intent of this article is to inform you that a Celebration and Planning Team does exist and works on behalf of all employees at Inglewood Care Centre.

-Susan White-Bona, Volunteer Coordinator and original member of the Celebration Team.

Hello Family Caregivers

The Family Advisory Committee wishes all caregivers and their resident a merry Christmas and a Happy New Year! We are aware that Inglewood is planning some Christmas functions for the residents and their caregivers, these events will be very helpful at bringing everyone together.

Cathie Price has joined the Committee for which we are thankful. If you're interested in the committee, please contact me, Les Fowler, president of the Committee. My phone number is 604-328-2824 and my email is leslifowler@shaw.ca. I look forward to hearing from you.